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# Texas Security General

## INSURANCE AGENCY, LLC.

**Payment Options Available: Updated October 13, 2020**

### **Personal Lines Online Payment Option**

**I. Check**

- a. Mail to:
  - Texas Security General Insurance Agency, LLC
  - P.O. Box 931939
  - Atlanta, GA 31193-1939
- b. Payment by phone #210-764-1233 Ask for Accounting Dept.
  - Personal checks and savings accounts
- c. Online [www.texassecuritygeneral.com](http://www.texassecuritygeneral.com)
  - NO service fee
  - Personal or business checks and savings accounts
- d. Agent's Office - log on to ISi
  - Using EFT Check Payment on the policy
  - Using Cash/Check Payment on the policy (for agent's participating in ACH sweeps)
  - NO service fee for these options

**II. Credit Card (a 2.5% convenience fee will apply)**

- a. Payment by phone #210-764-1233. Ask for Accounting Department
- b. Online [www.texassecuritygeneral.com](http://www.texassecuritygeneral.com)
- c. Agent's Office – log on to ISi

**III. Automatic EFT for Direct bill**

- a. \$1 monthly service fee
- b. Available for direct bill policies only
- c. Will automatically draft the insured's checking/savings account on the due date of the payment
- d. Authorization form available on TSGA website

**IV. Cash**

- a. In-house payments accepted
- b. Can make cash payments at agent's office if agent will accept the cash and post an EFT Check payment (using agency's bank account) or a Cash/Check payment (if signed up for agency sweeps)

If you would like to make a payment or have any accounting questions, please contact **210-764-1233** and ask for the accounting department.



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# Texas Security General

## INSURANCE AGENCY, LLC.

### TSG Premium Finance:

#### **I. Check**

- a. Mail to:  
TSG Premium Finance  
P.O. Box 931960  
Atlanta, GA 31193-1960
- b. Payment by phone #210-764-1233 Ask for Finance Dept.
  - Personal checks and savings accounts
- c. Online [www.texassecuritygeneral.com](http://www.texassecuritygeneral.com)
  - NO service fee
  - Personal or business checks and savings accounts
- d. Agent's Office – log on to ISI
  - NO service fee
  - Using EFT Check Payment on the loan

#### **II. Credit Card (a 2.5% convenience fee will apply)**

- a. Payment by phone #210-764-1233. Ask for Accounting Department
- b. Online [www.texassecuritygeneral.com](http://www.texassecuritygeneral.com)
- c. Agent's Office – log on to ISI

#### **III. Cash**

- a. In-house payments accepted
- b. Can make cash payments at agent's office if agent will accept the cash and post an EFT Check payment on the loan using the agency's bank account (like an agency sweep)

#### **IV. Automatic EFT Draft**

- a. NO monthly service fee
- b. Will automatically draft the insured's checking/savings account on the due date of the payment
- c. Authorization form available on TSGA website

If you would like to make a payment or have any Premium Finance questions, please contact **210-764-1233** and ask for **TSG Premium Finance**.



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# Texas Security General INSURANCE AGENCY, LLC.

## Commercial Lines Online Payment Option

### How to access payment page (agent access only):

- Directly on payment page <https://txsecgen.epaypolicy.com/>
- Via TSGA website <http://www.texassecuritygeneral.com/home.aspx>
  - Click 'Make Payments'
  - Select Commercial Lines radio button
    - MUST have CL agent code (ex. AGT123, located on invoice)
      - An example of Agent Code located on invoice pops up when you click in the agent code field

### Overview of all Commercial Lines Payment Options:

1. Check by Mail (agent or insured)

Texas Security General Insurance Agency, LLC  
P.O. Box 931971  
Atlanta, GA 31193-1971

2. Payment by phone

- ACH (agent bank account ONLY) – NO Service Fee

3. Emailed ACH Request (agent bank account ONLY) – NO Service Fee

- Complete ACH One Time Request Form found on website

4. Online (agent access only)

- Credit Card – Fee 3.25% of payment amount
- ACH (agent or insured account) – NO Service Fee

If you would like to make a payment or have any questions,  
please contact **Howard** at **Ext. 7442**