



Texas Security General NEWS

May 2011

TSGA



Tom Contreras
From the President

“... Commercial on-line rating system is now available...”



**Memorial Day
May 30th**

18545 Sigma Rd, Suite 101
San Antonio, TX 78258
Phone: 800-714-6789
Fax: 800-714-7110
texassecuritygeneral.com

COMMERCIAL ON-LINE RATER NOW AVAILABLE!

We bring you some exciting news! TSGA is ready to offer you the convenience of **On-line Rating in our Commercial Department**. Effective immediately existing users can log onto our website and enjoy the ease of doing business with TSGA's Commercial Department! **This site can be accessed at: texassecuritygeneral.com by clicking on the Commercial On-line rating tab to the right of our home page.** All agents will be receiving a letter in the mail early next week with important log-in information. The current Texas United MGA log-in and passwords continue to be active at this time. TSGA is very excited about the opportunity ahead and working together to grow your Agency. Please continue to look for weekly email notifications and updates regarding our On-Line Rater. We will be offering **LIVE WEBINARS starting June 2nd** so you can see first hand how easy it is to navigate through our system. If you have any questions please contact **Terry, Karen, Liauna or Sheri**—they stand ready to provide the highest level of customer service to you everyday!

COMMERCIAL CONTRACT

Texas Security is pleased to offer a **Pest Control Program** for both property and liability. This program is intended for herbicide/pesticide operations, wildlife removal services (for smaller wildlife such as raccoons, birds, rodents, bats, etc.), termite control and inspection services. Contact **Terry** or **Karen** today for your competitive quote!

WEBINARS

Please take advantage of our **LIVE** one hour **WEBINARS** held each week. You should be receiving a weekly invitation to attend or simply RSVP to leti@txsecgen.com.
Thursday 5/26 - 2pm CST - Accounting Updates and Information
Thursday 6/2, & Tuesday, 6/7, 6/14, 6/21, & 6/28 - 2pm CST - Commercial On-line rating
Thursday 6/9, & 6/23 - 2pm CST - Quoting NEW Business - *the ease of doing business with TSGA*
Thursday 6/16, & 6/30 - 2pm CST - Accounting Updates and Information

Your TSGA Team:

TSGA Underwriting:

SE TX, Coastal	Ranise Maynard	Ext. 7469
SW Texas	Mary Lou Madrigal	Ext. 7471
N & West TX	Melony Colombo	Ext. 7470
TX United	Mende Gilson	Ext. 2243
UW Associate	Martha Zuehl	Ext. 7459
UW Associate	Veronica Casarez	Ext. 7407
UW Associate	David Glenn	Ext. 7418

TSGA Accounting:

Director - SA	Raina Ebong	Ext. 7463
Director - Tyler	Diane Martin	Ext. 2234
Personal Lines	Peggy Grill	Ext. 7452
Commercial	Lydia Dalton	Ext. 7464

CK Premium Finance:

Associate	Veronica Alcala	Ext. 7460
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TSGA Claims:

Manager	Sheila Wilkins	Ext. 7472
Associate	Evelyn Longoria	Ext. 7404

Commercial Department:

Underwriter	Terry Flores	Ext. 7403
Underwriter	Liauna Michalec	Ext. 7414
Underwriter-Tyler	Karen Taylor	Ext. 2222
UW Assoc. - Tyler	Sheri Deaton	Ext. 2238
Bonds	Bob Martin	Ext. 2235

Commercial Brokerage Department:

Underwriter	Debbie Grimsley	Ext. 7411
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Marketing Representatives:

West TX	Larry Thompson	806-438-2741
SE TX, Coastal	Paul Numinen	281-660-4974
SW Texas	Robert Salinas	210-324-7520
North TX	Steve Snyder	214-475-4178

Happy Birthday!

Martha Dennis - Associate - 5/10
Peggy Grill - Accounting Associate - 5/30

Employee of the Month!

Ranise Maynard - Underwriter

ACCOUNTING UPDATE

As we welcome many new Agents to our TSGA family we just want to be sure that everyone is aware of the many **conveniences offered by our Accounting Department:**

- Agent sweep options (ACH) for Personal & Commercial Lines
- Direct deposit of agent commission
- Online payments – check and credit card accepted
- Automatic payment drafts for monthly billing (EFT)
- Accounting Webinars every other Thursday at 2pm CST

Authorization forms and FAQ's can be found on our website under the Accounting Tab. Please let us know if we can answer any questions for you!

TSGA will be closed Monday, May 30, in observance of Memorial Day. For your convenience our online quoting and rating systems for Commercial and Personal Lines will be available 24/7.