



# Texas Security General NEWS

June 2011

## COMMERCIAL ON-LINE RATER NOW AVAILABLE!

On-line Rating in our Commercial Department is proving to be a great asset to our Commercial agents. You can now log onto our website and enjoy the ease of on-line rating with TSGA's Commercial Department! **This site can be accessed at: [texassecuritygeneral.com](http://texassecuritygeneral.com) by clicking on the Commercial On-line rating tab to the right of our home page.** If you have not received your login and password information please contact our office today!

TSGA is very excited about working together to grow your Agency.

LIVE COMMERCIAL WEBINARS are offered weekly (see schedule below) so you can see first hand how easy it is to navigate through our system and begin quoting right away!

If you have any questions please contact **Terry, Karen, Liauna or Sheri**—they stand ready to provide the highest level of customer service to you everyday!

## COMMERCIAL BROKERAGE

TSGA offers **Environmental Insurance** for your commercial clients. This offers liability insurance programs tailored for small and mid-sized consulting firms including: site pollution liability, contractors pollution liability, mold liability; auto liability/physical damage for hazardous material transporters, umbrella/excess liability, and more termite control and inspection services. Contact **Debbie** today for your competitive quote!

## CLAIMS UPDATE - PERSONAL LINES

Hurricane season began June 1st. **On-line access for Reporting a Claim** (Personal Lines only), including a blank Property Loss Notice, can be found on the TSGA website. Loss notices can be emailed to [claims@txsecgen.com](mailto:claims@txsecgen.com) for the fastest processing. Please encourage your staff to utilize our on-line access for reporting a claim.

## ? DID YOU KNOW???

... We offer quick turnaround time on **online submitted endorsements** versus faxing and emailing these requests.

## ACCOUNTING UPDATE

Just a reminder that **Agent Commissions are paid via Direct Deposit each month.** You can download your monthly commission statement by following the steps below:

1. Go to [www.texassecuritygeneral.com](http://www.texassecuritygeneral.com)
2. Click on "ISi Login"
3. Enter your Agent Code, Username, and Password
4. Click on "Commissions" in the black menu bar
5. In the date field choose "Last Month" from the drop down menu (or manually enter any one month date range from the 1st to month end)
6. Under Select Report, choose "Commission Statement"
7. Enter login Password again in designated area
8. Click on "Go"

There is a sample copy of a commission statement available for your viewing on the TSGA website. Please click on the **Accounting tab** at the top of the page, go to **FAQ's** then to **Reading Your Commission Statement**. This helpful tool will aid your Accounting Department in interpreting your statement each month. Please feel free to call **Peggy** at Ext.7452 if you have any questions.

## *Happy Birthday!*

**Larry Thompson** - Dir. of Marketing - 6/3  
**Sofie Trevino** - Receptionist - 6/5  
**Veronica Alcalá** - CKPF Associate - 6/25

## *Anniversaries*

**Melanie Bustos** - 2 yrs.  
**Larry Thompson** - 5 yrs.

## *Employee of the Month!*

**Lydia Dalton** - Account Development

## WEBINARS

We invite you and your staff to participate in our weekly, one hour **LIVE WEBINARS** to learn how easy it is to do business with TSGA! You should be receiving a weekly invitation to attend or simply RSVP to [leti@txsecgen.com](mailto:leti@txsecgen.com).

**Tuesday, 6/7, 6/14, 6/21, & 6/28 - 2pm CST - Commercial On-line rating**

**Thursday 6/9, & 6/23 - 2pm CST - Quoting NEW Business - the ease of doing business with TSGA - Personal Lines**

**Thursday 6/16, & 6/30 - 2pm CST - Accounting Updates and Information**

For a full calendar of **WEBINARS** please refer to the TSGA website and click on the **WEBINARS** tab to the right of our home page.



Tom Contreras  
*From the President*

"... Commercial On-line rating system proves to be a great asset to our Commercial Agents..."



*Happy Father's Day!*

18545 Sigma Rd, Suite 101  
San Antonio, TX 78258  
Phone: 800-714-6789  
Fax: 800-714-7110  
[texassecuritygeneral.com](http://texassecuritygeneral.com)

We encourage you and your staff to visit our website frequently for the latest news and information.

[www.texassecuritygeneral.com](http://www.texassecuritygeneral.com)