



TSGA

Texas Security General NEWS

July 2010

TSGA ENHANCES CLAIMS WEBSITE

In order to enhance the customer service that we provide to you and your insureds, our CLAIMS website has been enhanced to make Reporting a Loss and Checking Status easier for you and your insured. Please take a minute to visit our website at www.texassecuritygeneral.com and familiarize yourself with our CLAIMS tabs:

- Reporting a Claim - Property Loss Notice available here
- Check Status of a Claim
- Helpful Hurricane Tips

In addition, you can find the latest news in binding restrictions due to a hurricane or named storm on our HOME page. Please feel free to contact Sheila or Evelyn in our Claims Department for assistance. We are here to serve you!

CK PREMIUM FINANCE - EFT

Many agents are taking advantage of offering the EFT (Electronic Funds Transfer) **payment option for CKPF** to your insureds. The feedback we have received is that your insureds are pleased with this convenient method of payment. In order for CKPF to be able to set up your insureds in a timely manner, **please be sure that we receive a signed Finance Agreement along with the signed EFT Authorization Form.** We need both documents to avoid delays. Please feel free to contact Veronica at CKPF with any questions.

COMMERCIAL BROKERAGE

TSGA offers a very competitive **large frame builder's risk program** written through an **A.M. Best Rated A Carrier**. Target Classes include residential, commercial, educational, lodging, healthcare, retail and office. We offer a broad range of supplemental coverages and coverage extensions. For more information about this program contact **Debbie or Andy!**

WEBINARS

Webinars are held each **Thursday at 2pm CST**. Please watch your email for your **WEBINAR INVITATION**. Email leti@txsecgen.com for more information or if you are not receiving the weekly invites by email. Don't miss this opportunity to increase your profit margin by learning to fully utilize our automated system.

Your TSGA Team:

TSGA Underwriting:

SE TX, Coastal	Ranise Maynard	Ext. 7469
SW Texas	Mary Lou Madrigal	Ext. 7471
N & West TX	Melony Colombo	Ext. 7470
UW Associate	Martha Zuehl	Ext. 7459
UW Associate	Veronica Casarez	Ext. 7407
UW Associate	David Glenn	Ext. 7418

TSGA Accounting:

Director	Raina Ebong	Ext. 7463
Personal Lines	Peggy Grill	Ext. 7452
Commercial	Lydia Dalton	Ext. 7464

CK Premium Finance:

Associate	Veronica Alcala	Ext. 7460
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TSGA Claims:

Manager	Sheila Wilkins	Ext. 7472
Associate	Evelyn Longoria	Ext. 7404

Commercial Department:

Underwriter	Terry Flores	Ext. 7403
Underwriter	Liauna Michalec	Ext. 7414

Commercial Brokerage Department:

Senior Broker	Andy Meurer	Ext. 7485
Broker	Debbie Grimsley	Ext. 7411

Marketing Representatives:

West TX	Larry Thompson	806-438-2741
SE TX, Coastal	Paul Numinen	281-660-4974
SW Texas	Robert Salinas	210-324-7520
North TX	Steve Snyder	214-475-4178



Tom Contreras

From the President

"... our Claims website has been enhanced..."



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Happy Birthday!

Melanie Bustos - System Programmer - 7/25
Terry Flores - Commercial UW - 7/31
Paul Numinen - Marketing Rep - 7/31

Anniversaries!

Martha Zuehl - 4 yrs.
Paul Numinen - 2 yrs.

Employee of the Month!

Melony Colombo - Sr. Underwriter
Ranise Maynard - Underwriter

? DID YOU KNOW??? ?

... you can refer to the DOCUMENTS section in our system (ISi) to print documents such as an HO-140, roof exclusions, animal exclusions, no loss statements, etc.?

COMMERCIAL CONTRACT

Have you had contracts cancelled for **low production?** TSGA **welcomes** agents who currently have a small book of business. We have **no minimum volume requirements** for both personal and commercial lines business and offer multiple carriers for ALL commercial P&C risks! Give **Terry** or **Liauna** a call for a competitive quote!