



**TSGA**

# Texas Security General NEWS

May 2009

## Your TSGA Team:

### TSGA Underwriting:

SE TX, Coastal	Ranise Maynard	Ext. 7469
SW Texas	Mary Lou Madrigal	Ext. 7471
N & West TX	Melony Colombo	Ext. 7470
UW Associate	Martha Zuehl	Ext. 7459
UW Associate	Veronica Casarez	Ext. 7407
UW Associate	Veronica Torres	Ext. 7454

### TSGA Accounting:

Director	Raina Ebong	Ext. 7463
Personal Lines	Peggy Grill	Ext. 7452
Commercial	Lydia Dalton	Ext. 7464

### CK Premium Finance:

Associate	Veronica Alcala	Ext. 7460
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### TSG Claims:

Manager	Sheila Wilkins	Ext. 7472
Associate	Evelyn Longoria	Ext. 7404

### Commercial Department:

Underwriter	Terry Flores	Ext. 7403
Underwriter	Liauna Michalec	Ext. 7414

### Commercial Brokerage Department:

Senior Broker	Andy Meurer	Ext. 7485
Broker	Debbie Grimsley	Ext. 7411

### Marketing Representatives:

West TX	Larry Thompson	806-438-2741
SE TX, Coastal	Paul Numinen	281-660-4974
SW Texas	Robert Salinas	210-324-7520
North TX	Steve Snyder	214-475-4178

*We're here to assist you!*

*Happy Birthday!*

**Martha Zuehl - UW Associate - 5/10**  
**Peggy Grill - Accounting Associate - 5/30**

*Employee of the Month!*

**Mary Lou Madrigal - South Texas Underwriter**

## CLAIMS UPDATE:

Attention Agents! TSGA has created a **direct email address for filing a Loss Notice or checking the status of a loss.** This dedicated email will simplify the process for you and allow TSGA to handle your claim and status questions in a timely manner. You may submit to this email a completed Acord form or simply submit your question and you will receive a timely response from one of our Claims Specialists. Send all inquiries to: [claims@txsecgen.com](mailto:claims@txsecgen.com)

## WEBINARS

**WEBINARS** are now being held each **Thursday at 2pm CST.** Please watch your email for your **WEBINAR INVITATION.** Email [leti@txsecgen.com](mailto:leti@txsecgen.com) for more information or if you are not receiving the weekly invites by email.

## HOLIDAY:

TSGA will be closed Monday, May 25<sup>th</sup> in recognition of the Memorial Day holiday. Our online rating system is available 24/7, even on holidays!  
**Thank you for your business!**

## TSGA WELCOMES STEVE SNYDER



*From the President*

It is with great excitement that TSGA welcomes Steve Snyder as the District Manager for North East Texas. Steve was raised in the Dallas area and currently resides in Garland, Texas. He brings over 18 years of insurance experience as an agency owner and truly understands your needs and how he can help you to grow your business. Steve brings to you expertise in mobile home, specialty dwelling, RV, boat and motorcycle products.

Steve will be calling on Agents in his territory in the near future to introduce himself and update you on what TSGA has to offer. We hope that you will give him the opportunity to visit your Agency.

If you have an immediate need, please contact Steve directly:

Email: [steve@txsecgen.com](mailto:steve@txsecgen.com)

Cell phone: 214-475-4178

TSGA welcomes Steve to our TSGA Family!!

## NEW UNDERWRITING UPDATES

- TSGA now accepts asbestos siding through our Voyager program.
- Homes can now be written over 40 years old with updates through Certain Underwriters on an HO-B form.
- Choose TSGA on your rollover and investment schedules. Ask your Underwriter about available incentives!  
Further, we will do all the work for you!

## COMMERCIAL UPDATE:

TSGA is having success writing pollution umbrella and excess accounts. We are able to write aviation, marine & yacht, motor truck cargo, products recall & many other coverages you don't run across every day.

Our goal is to give the best possible service each day to each customer. Contact Andy Muerer at ext.7485 for your commercial brokerage needs.

## ? DID YOU KNOW??? ?

... The **issue dec** button has been re-labeled to **Send for Approval.** The **web applications** button has been changed to **Quote/App.**

"...TSGA welcomes Steve to our TSGA Family!!"

18545 Sigma Road  
Suite 101  
San Antonio, TX 78258  
Phone: 800-714-6789  
Fax: 800-714-7110