



TSGA

Texas Security General NEWS

October 2008

ATTN: AGENTS RE: HURRICAN IKE CLAIMS



From the President

In order to continue to provide you and your insureds with the highest level of customer service, we have updated **AS-SIGNED ADJUSTERS** for **Hurricane IKE** to your insureds active claim-file. Simply follow the easy steps listed below so that you are able to provide this information to your insureds upon request:

- Log on to ISi
- On the **Main Menu** screen type in the **POLICY NUMBER** or **INSURED'S NAME**
- In the Policy screen, **click on "Claims:1"** which is found just above "Coverage Summary"
- This brings you to the **Claims Screen**. **Scroll down using the scrollbar on the right** until you can read the claim information. **ADJUSTER INFORMATION WILL BE IN RED.**

"Updated Claims Information is available online."

Please advise your insureds that adjusters are in the affected areas and making contact as quickly as possible. Insureds are free to contact the Adjuster themselves if necessary.

As, always, we appreciate your business.

? DID YOU KNOW??? ?

TSGA offers a mobile home program (Aegis mobile home) that has comprehensive coverage including Windstorm, Hurricane & Flood. There are new territory definitions and much lower rates including discounts for multi-sectional and insureds 50 and over. This program is direct bill that provides for budget payments without the hassle of premium finance notes and contracts. Please contact your Underwriter regarding this program .

AEGIS MOBILE HOME

Your TSGA/Emerald or CK Premium Finance Specialists:

TSGA Underwriting:

SE TX, Coastal	Ranise Maynard	Ext. 7469
SW Texas	Mary Lou Madrigal	Ext. 7471
N & West TX	Melony Colombo	Ext. 7470
UW Associate	Martha Zuehl	Ext. 7459
UW Associate	Veronica Casarez	Ext. 7407

TSGA Accounting:

Dir. Of Acct.	Raina Ebog	Ext. 7463
Acct. Assoc.	Whitney Johnson	Ext. 7452

CK Premium Finance:

CKPF Assoc.	Lydia Dalton	Ext. 7464
CKPF Assoc.	Veronica Alcalá	Ext. 7460

TSG Claims:

Claims Mgr.	Sheila Wilkins	Ext. 7472
Claims Assoc.	Evelyn Longoria	Ext. 7404

Emerald-Commercial:

President	Jim Cashion	Ext. 7480
Underwriter	Terry Flores	Ext. 7403
(Garage/Auto)		

Marketing Representatives:

N & West TX	Larry Thompson	806-438-2741
SE TX, Coastal	Paul Numinen	281-660-4974
SW Texas	Robert Salinas	210-324-7520

We're here to assist you!

SPECIAL EVENTS

Fall is just around the corner and that means Special Events Season is here!

Let Emerald Surplus provide the coverage your clients need for their special events. Our program includes coverage for: festivals, parades, haunted houses, shooting events, mazes, pumpkin patches, and all of those other fun social gatherings !

Earn Commission while protecting your clients from liability costs. Let us help you identify and place the coverage you need.

Happy Birthday!

- Sheila Wilkins** – Claims Mgr. - Oct. 1st
- Nick Sanchez** – Mailroom Assoc. - Oct. 5th
- Evelyn Longoria** – Claims Assoc. - Oct. 16th
- Lydia Dalton** – CKPF Associate - Oct. 17th
- Jessica Arnold** – Mailroom Assoc. - Oct. 29th

Congratulations

Employee of the Month!

Evelyn Longoria – September

WEBINARS

Personal Lines **WEBINARS** will be offered every **Tuesday** at **10am CST** in the month of October. Please watch your email each Thursday for the **WEBINAR INVITATION** and the **TOPIC OF THE WEEK**. You don't want to miss this opportunity to see what TSGA has to offer. Email leti@txsecgen.com for more information or if you are not receiving the weekly invites by email.



18545 Sigma Road
Suite 101
San Antonio, TX 78258
Phone: 800-714-6789
Fax: 800-714-7110