



TSGA

Texas Security General NEWS

August 2008



From the President

“TSGA continues to invest in our future.”

UPDATE ON HURRICANE DOLLY

Our hearts go out to those affected by Hurricane Dolly. TSGA is focused on offering the highest level of customer service that your insureds deserve at this difficult time. We have devoted additional personnel to this effort in order to take losses and get adjusters out to inspect each property as quickly as possible.

Claims can be submitted via email or fax, as well as over the phone. Agents can log on to www.TexasSecurityGeneral.com for a copy of the loss notice. They can then be faxed to 800-714-7100, Attn: Claims or emailed to claims@txsecgen.com.

Our combined efforts will help alleviate any added stress for those already reeling from this tragedy.

CREDIT CARD & ONLINE PAYMENTS NOW AVAILABLE

TSGA is now accepting credit card payments and secure online payments. Are you taking advantage of these options? These tools can prove to be invaluable in keeping your insureds up to date on their payments (cutting down on cancellations), getting renewals issued in a timely manner, and much more. Credit card payments can be applied through ISi and Online payments can be made on our homepage at www.TexasSecurityGeneral.com.

Happy Birthday!

Terry Flores - Underwriter - July 31st
Paul Numinen - District Manager - July 31st
Lisa Davis - Receptionist - July 10th

Happy Anniversary!

Lisa Davis - Receptionist - 1 yr
Martha Zuehl - Associate Underwriter - 2 yrs

Congratulations

Employee of the Month!

Ranise Maynard - June

COLONIAL LLOYD'S EXTENDED REPLACEMENT COST

You have asked for it and now you have it. Colonial Lloyds has a new endorsement offered on HOB (CLMB) policies, HOA (CLHA) and TDP (CLD1/CLP1) policies for dwelling replacement cost coverage.

The **Extended Replacement Cost Endorsement** provides coverage up to 125% of the dwelling limit.

This coverage provides for peace of mind in the event of a total loss. Knowing that a dwelling is covered for up to 125% of the dwelling limits helps protect the policyholder and the agent from the effects of being underinsured. Please contact your underwriter for more information.

WEBINARS

Webinars will be temporarily suspended while we focus on supporting those affected by Hurricane Dolly. We will resume **Personal Webinars** on **Tuesdays at 10:00 a.m.** as soon as possible.

TSGA WELCOMES PAUL NUMINEN AS DISTRICT MANAGER FOR SOUTH EAST TEXAS

It is with great excitement that we introduce you to **Paul Numinen ARM**. Paul will be taking over as District Manager for South East Texas. Paul has worked in Marketing for Foremost Insurance for five years and brings the field marketing and analysis that is necessary to help grow your business. He has earned his Associate in Risk Management designation to better understand risks and rating risks.

We are fortunate to have Paul as a part of our TSGA team. He can be contacted directly at 281-660-4974 or via email at paul@txsecgen.com. Ranise Maynard will remain your TSGA underwriter and she can be reached at 800-714-6789. Ext. 7469.

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