



Texas Security General

INSURANCE AGENCY, LLC.

Payment Options Available: Updated March 15, 2019

[Texas Security General Insurance Agency, LLC](http://www.texassecuritygeneral.com)

Personal Lines Online Payment Option

I. Check

- a. Mail
- b. Payment by phone #800-714-6789 Ask for Accounting Dept.
 - Personal checks and savings accounts
- c. Online www.texassecuritygeneral.com
 - NO service fee
 - Personal or business checks and savings accounts
- d. Agent's Office - log on to ISI
 - Using EFT Check Payment on the policy
 - Using Cash/Check Payment on the policy (for agent's participating in ACH sweeps)
 - NO service fee for these options

II. Credit Card (a 2.5% convenience fee will apply)

- a. Payment by phone #800-714-6789. Ask for Accounting Department
- b. Online www.texassecuritygeneral.com
- c. Agent's Office – log on to ISI

III. Automatic EFT for Direct bill

- a. \$1 monthly service fee
- b. Available for direct bill policies only
- c. Will automatically draft the insured's checking/savings account on the due date of the payment
- d. Authorization form available on TSGA website

IV. Cash

- a. In-house payments accepted
- b. Can make cash payments at agent's office if agent will accept the cash and post an EFT Check payment (using agency's bank account) or a Cash/Check payment (if signed up for agency sweeps)

If you would like to make a payment or have any accounting questions, please contact **800-714-6789** and ask for the accounting department.



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TSG Premium Finance:

I. Check

- a. Mail
- b. Payment by phone #800-714-6789 Ask for Finance Dept.
 - Personal checks and savings accounts
- c. Online www.texassecuritygeneral.com
 - NO service fee
 - Personal or business checks and savings accounts
- d. Agent's Office – log on to ISi
 - NO service fee
 - Using EFT Check Payment on the loan

II. Credit Card (a 2.5% convenience fee will apply)

- a. Payment by phone #800-714-6789. Ask for Accounting Department
- b. Online www.texassecuritygeneral.com
- c. Agent's Office – log on to ISi

III. Cash

- a. In-house payments accepted
- b. Can make cash payments at agent's office if agent will accept the cash and post an EFT Check payment on the loan using the agency's bank account (like an agency sweep)

IV. Automatic EFT Draft

- a. NO monthly service fee
- b. Will automatically draft the insured's checking/savings account on the due date of the payment
- c. Authorization form available on TSGA website

If you would like to make a payment or have any Premium Finance questions, please contact **Veronica** at **Ext. 7460**.

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Payment Options Available: Updated September 15 2016

Commercial Lines Online Payment Option

How to access payment page:

- Directly on payment page <https://txsecgen.epaypolicy.com/>
- Via TSGA website <http://www.texassecuritygeneral.com/home.aspx>
 - Click 'Make Payments'
 - Select Commercial Lines radio button
 - MUST have CL agent code (ex. AGT123, located on invoice)
 - An example of Agent Code located on invoice pops up when you click in the agent code field

Fees:

- ACH – Flat \$3.00 charge
- Credit Card – 3.25% of payment amount

New

- You can now upload a document with your payment (i.e. copy of invoice or statement)

Overview of all Commercial Lines Payment Options:

1. Check by Mail (agent or insured)
2. Payment by phone
 - a. ACH (agent bank account ONLY) – NO Service Fee
 - b. Credit Card (agent/insured) – Fee 3.25% of payment amount
3. Emailed Check (agent/insured) – No Service Fee
 - a. Complete Scan Check Authorization Form found on website (accounting tab)
4. Emailed ACH Request (agent bank account ONLY) – NO Service Fee
 - a. Complete ACH One Time Request Form found on website (accounting tab)
5. Online (agent or insured)
 - a. ACH - \$3.00 fee
 - b. Credit Card – Fee 3.25% of payment amount

If you would like to make a payment or have any questions, please contact **Howard** at **Ext. 7442**

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